DCNS offers global and on-demand in-service support solutions for any type of submarine and surface ship. DCNS support services are scalable to meet customers’ operational and industrial requirements. Thanks to its proven expertise of almost 400 years, DCNS is the unrivalled partner for international navies.
KEY POINTS

360° expertise in naval technologies

- Combat and weapon systems,
- Hull and structure,
- Propulsion,
- Infrastructures,
- Training and simulators,
- Cyber maintenance.

DCNS, world-class expert in naval technologies, guarantees the safety of ships after every maintenance operation.

Enhanced industrial organisation

- Front office
  Dedicated expert team in local ports to reactively support the ships. Depending on the navy and industrial context, this team combines both DCNS, equipment suppliers and local resources.

- Back office
  DCNS combines strategic skills, in particular those related to the design authority:
  - Maintenance engineering,
  - Supply chain,
  - Obsolescence management,
  - Training and simulators,
  - Combat system.

At your side whatever your needs

During the in-service life of a fleet, technologies, standards, functions and operational context will evolve. Warships need to keep up-to-date their performance levels to fulfil their operational requirements during the whole life cycle. DCNS provides solutions such as global obsolescence management to ensure the sustainability of the ship’s performance.

ORGANISATION DEDICATED TO IMPROVING PERFORMANCE

Front office (dedicated shipyard)

Back office

Management  Engineering  Training  Purchasing  Supply Chain  Navigation and Combat System and Cybersecurity

Front offices close to customers, a back office to support them.
CONTRACTUAL FRAMEWORK OF IN-SERVICE SUPPORT

Tailored solutions to ensure ship availability

Initial delivery with the ship:
- Logistic package
- Maintenance training

In-service support:
- Management and engineering
- Preventive and corrective works
- Management and sizing of stock by DCNS

- Logistic package
- Maintenance training
- Logistic package
- Maintenance training
- Logistic package
- Maintenance training

- Management and engineering
- Preventive works
- Corrective work with reactivity commitment using initial spare parts
- On-demand stock replenishment for corrective spare parts

- On-demand technical assistance
- On-demand technical assistance
- Customised contracts
  DCNS contracts are tailored to each client’s economic and operational context. These contracts range from technical assistance and on-demand services, to guaranteeing the availability of a vessel, a class of vessels or an entire fleet.

KEY POINTS

Modernisation programmes
DCNS offers customised modernisation and life extension programmes, for any type of submarine and surface ship, including those designed by other companies.

- upgrade warships with the latest technology through obsolete equipment replacement
- improve or modify the ship’s capability throughout new equipment integration,
- keep the ship safe over in time.

Customised contracts
DCNS contracts are tailored to each client’s economic and operational context. These contracts range from technical assistance and on-demand services, to guaranteeing the availability of a vessel, a class of vessels or an entire fleet.
Key figures

- 700,000 hours of work in DCNS clients’ premises,
- 800 experts specialised in naval infrastructures,
- over 20 years of technology transfer programmes,
- 3,000 DCNS University specialised instructors and 2,800 trainers.

**About**

**30 MAJOR IN-SERVICE SUPPORT PROGRAMMES UNDERWAY WORLDWIDE**